

WEBSITE PRIVACY POLICY

This privacy policy sets out how this website uses and protects any information that you give us when you use this website. Dowlis is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, you can be assured that it will only be used in accordance with this privacy statement. Dowlis may change this policy by updating this page, you should check from time to time to ensure that you are happy with any changes.

WHAT WE COLLECT

We may collect the following information:

- *name*
- *contact information including email address, physical address, telephone number*
- *order information*

WHAT WE DO WITH THE INFORMATION WE GATHER

We require this information to manage your needs and provide you with a better service, and in particular for the following reasons:

- *Internal record keeping in our Promoserve CRM system*
- *To process and deliver your order via our Promoserve CRM system and nominated carrier partner*

SECURITY

We are committed to ensuring that your information is secure. In order to prevent unauthorized access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online. All card payments are processed through a PCI DSS Compliant payment gateway or Paypal.

LINKS TO OTHER WEBSITES

Our website may contain links to other websites. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so.